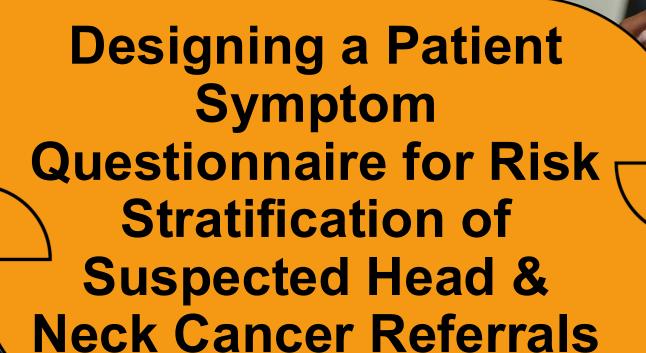


01/04/2024







Rebecca Randell
Director, Centre for Digital
Innovations in Health & Social Care



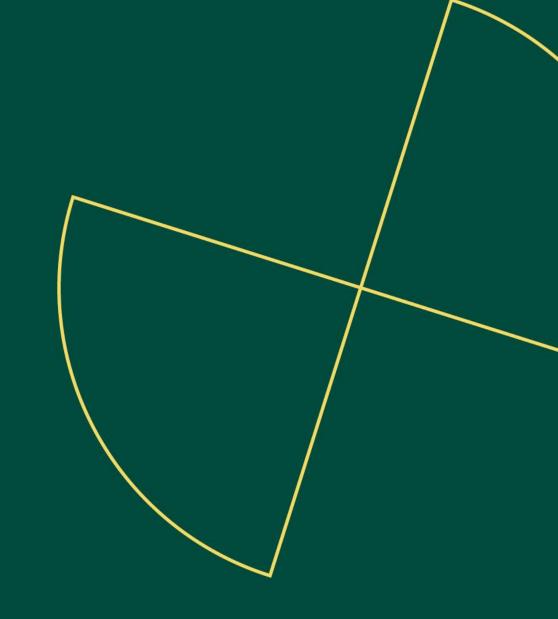




# The Bigger Picture

Transformative potential...
...but complex reality
Promised benefits not realised
Why? Designed without understanding
= Not used as intended

Risk of widening health inequalities Consider diverse patient needs





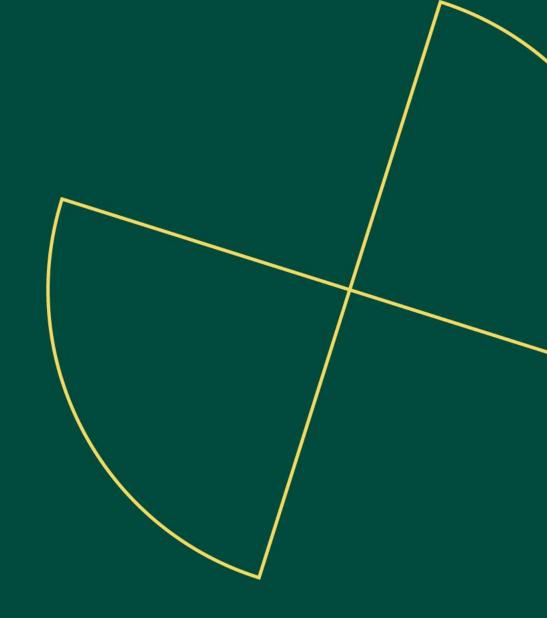




# Our approach

Challenge-driven

- Not committed to a particular technology
- First study processes
- Co-designing solutions









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- Develop and evaluate a patient-reported symptom-based risk stratification system for suspected HNC referrals
- Prioritise cases, request investigations
- Co-design the symptom questionnaire and clinician report that is perceived as comprehensible, usable, and acceptable

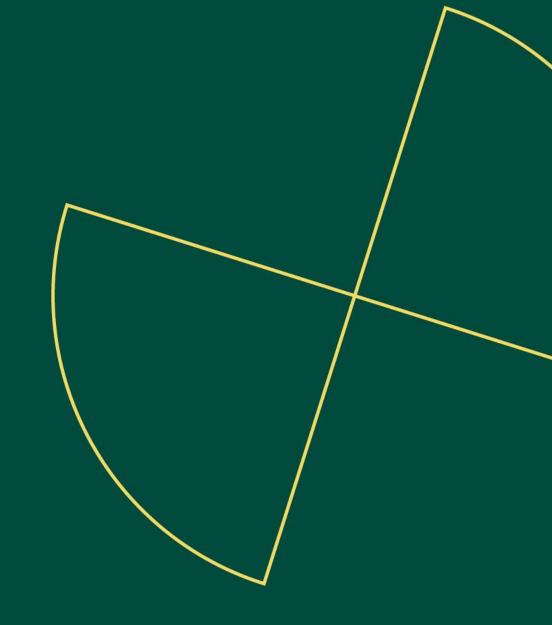








- 1. Understanding current practice
- 2. Co-designing with patients
- 3. Co-designing with clinicians

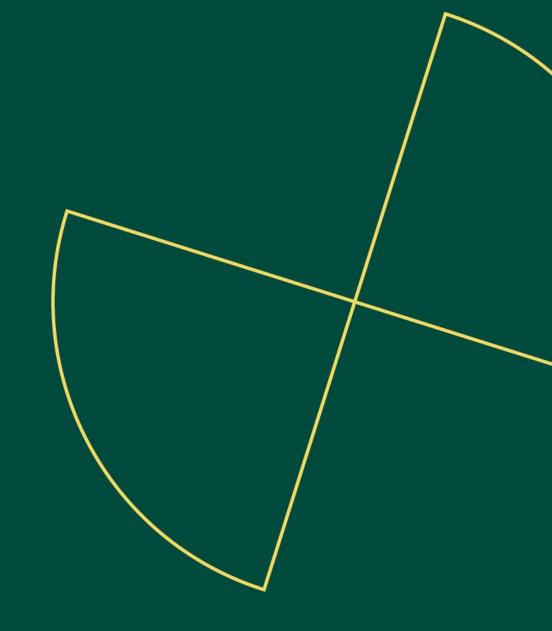








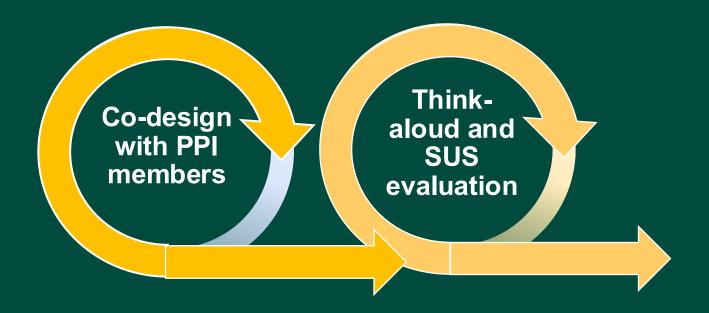
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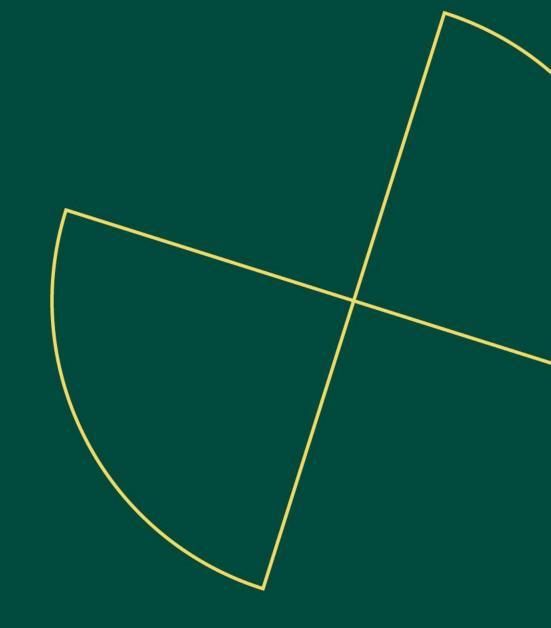








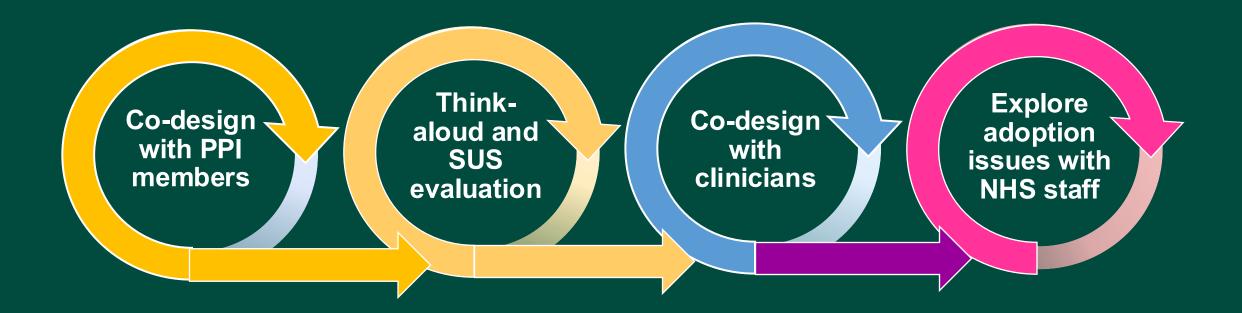
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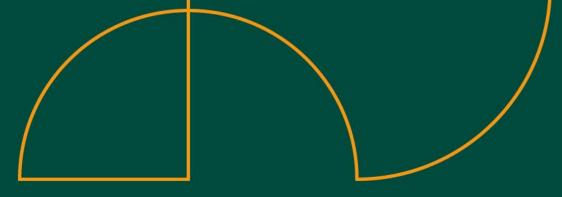


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Manager

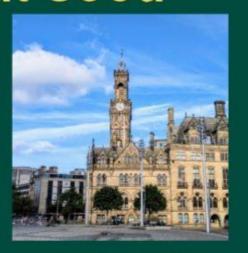
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